

Central West NSW Youth Transition Services Inc.  
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16 April 2008

Ms Marie Persson  
Deputy Director - General  
TAFE & Community Education  
GPO Box 33  
SYDNEY NSW 2001

Dear Marie

**Re: TAFE NSW Handbook availability**

I am writing on behalf of the organizing committee of 'Career Crossroads' – the 2008 Rural and Remote Career Conference, held earlier this month in Parkes NSW, to highlight an issue raised by delegates of the conference.

Of the 100 delegates, made up of school based Career Advisers (from Government, Catholic and Independent schools) and other Career Practitioners, many expressed their concern and dismay at the cessation of the printing and delivery of hard copies of NSW TAFE Handbooks. The Career Advisers indicated that these handbooks, in addition to the local institute handbooks, are incredibly valuable tools for use with their students.

The conference delegates wished to have their concerns raised with TAFE in the hope that they may be able to continue to receive the handbook. The delegates acknowledge that information is available online regarding TAFE course availability, but gave numerous accounts of having difficulty in finding course information, particularly if the full and correct name for the course is unknown.

Thank you for the opportunity to raise the concerns of Career Advisers and practitioners from Western areas of NSW, we look forward to your response so that we can pass it on to the 'Career Crossroads' delegates.

Yours faithfully,

Ms Angela Maynard  
**Career & Transition Support Officer**

cc. Mr Adrian Mitchell, Western Institute Director